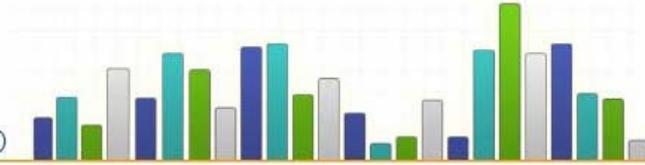




## PERFORMANCE DASHBOARD



Prior = 3rd Quarter 2013  
 Current = 4th Quarter 2013  
 Target = Fiscal Year Goal

Performance improving

Performance declining

Performance the same

Financial Sustainability	Prior	Current	Target	Progress
Annual General Fund Revenues per Population <sup>1</sup>	\$ 465	\$ 486	\$ 1648	
Annual General Fund Expenditures per Population <sup>1</sup>	\$ 427	\$ 496	\$ 1653	
General Fund Cash Balance <sup>1</sup>	\$ 12M	\$ 36M	\$ 36M	
Bond Rating				
Moody's	Caa2	Caa2	Caa1	
S&P	CCC-	CCC-	B	
Fitch	CCC-	CCC-	B	

Public Safety	Prior	Current	Target	Progress
Violent Crime per 100K Residents <sup>2</sup>	987.11	652	1013.2	
Property Crime per 100K Residents <sup>2</sup>	1367.09	1626	1362.73	
Police (Priority One Calls)	16930	20045	16930	
Average Response Time (min)				
Police Response Time	42.51	11.67	33.54	
Fire Response Time	7.22	7.28	5	
EMS Response Time	16	17	8	
Consent Decree	91%	93%	100%	

### Footnotes

1. General fund only. Population figure used was 713,777.
2. FBI Uniform Crime statistics unavailable for several months; Numbers reported are unofficial based on incidents reported.
3. Construction and Wrecking activities vary depending on the season.
4. Property maintenance inspections consist of commercial, complaints, rental, hotels, motels, apts, shelters, hospitals and vacant property inspections.

Economic Development	Prior	Current	Target	Progress
Jobs Created	60	50	50	
Urban Redevelopment Incentives	\$15M	\$15M	\$20M	
Development Deals Completed (with Value >\$1 M)	3	3	3	

Land Development	Prior	Current	Target	Progress
Wrecking Permits Issued <sup>3</sup>	742	108	1300	
Building Permits Issued <sup>3</sup>	862	920	4138	
Property Maintenance Inspections <sup>4</sup>	8807	11722	10364	

Quality of City Services	Prior	Current	Target	Progress
Street Lights Repaired	90.31%	75%	95%	
Bus on time frequency	74%	73%	85%	
Water and Sewer Service				
Water Treatment Unit Production Cost per Million Gallons	1034	835	872	
Wastewater Treatment Unit Production Cost per Million Gallons	1235	1068	869	
Recreation Services	19701	20089	30000	
Weekly Curbside Garbage Collection	100%	100%	100%	