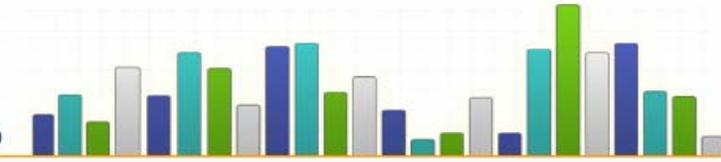




PERFORMANCE DASHBOARD



Prior = 1st Quarter 2011¹
 Current = 2nd Quarter 2011¹
 Target = Fiscal Year Goal¹



Performance improving



Performance declining



Performance the same

Financial Sustainability	Prior	Current	Target	Progress
Annual General Fund Revenues per Population ^{2,3}	\$ 1709	\$ 824	\$ 1716	
Annual General Fund Expenditures per Population ^{2,3}	\$ 1499	\$ 1102	\$ 1780	
General Fund Cash Balance ^{2,3}	\$ 121M	\$ 43M	\$ 9M	

Bond Rating				
Moody's	Ba3	B2	Ba3	
S&P	BB	B	BB	
Fitch	BB-	B	BB-	

Public Safety	Prior	Current	Target	Progress
Violent Crime per 100K Residents ^{4,5}	356	1143.14	1143.73	
Property Crime per 100K Residents ^{4,5}	537	1764.85	1746.19	
Police (Priority One Calls) ⁵	7060	55796	53006	

Average Response Time (min)				
Police Response Time	45.38	47.41	34.34	
Fire Response Time	6	7	5	
EMS Response Time	15	15	8	
Consent Decree	78%	80%	100%	

Economic Development	Prior	Current	Target	Progress
Jobs Created	65	70	50	
Urban Redevelopment Incentives	\$400M	\$400M	\$400M	
Development Deals Completed (with Value >\$1 M)	13	13	12	

Land Development	Prior	Current	Target	Progress
Wrecking Permits Issued	694	261	2637	
Building Permits Issued ⁶	1693	1243	5414	
Property Maintenance Inspections ⁷	11682	22871	10364	

Quality of City Services	Prior	Current	Target	Progress
Street Lights Repaired	90.16%	90.2%	95%	
Bus on time frequency	60%	66%	85%	

Water and Sewer Service				
Water Treatment Unit Production Cost per Million Gallons	687	782	872	
Wastewater Treatment Unit Production Cost per Million Gallons	714	713	1005	
Recreation Services	44675	47976	30000	
Weekly Curbside Garbage Collection	100%	100%	100%	

Footnotes

1. Unless otherwise noted.
2. Prior numbers represents June 30, 2011. Current numbers represents June 30, 2012 (YTD).
3. General fund only. Population figure used was 713,777.
4. FBI Uniform Crime statistics unavailable for several months; Numbers reported are unofficial based on incidents reported.
5. Prior numbers reflect one month and current numbers reflect 3 months.
6. Construction and Wrecking activities vary depending on the season.
7. Property maintenance inspections consist of commercial, complaints, rental, and vacant property inspections.